

DART CONNECT FACT SHEET



Service Overview

DART Connect is an on-demand microtransit service that allows customers to request shared rides within designated service zones using a mobile app, phone, or online reservation.

Quick Facts



Service Zones: 2

- Newark Zone
- Georgetown/Millsboro Zone



FY25 Ridership: 30,563 Trips

Booking Methods



- Mobile App, Phone, Online

Service Type: On-Demand Shared Ride



How much does it cost?

The cost to use DART Connect is the same as a DART Bus fare - \$2 per ride. Day, week, 30-day and 20 ride passes are available. Fares can be paid using cash or the DART Pass app.

Why Ride?

Convenient

Request trips when needed within the service zone.

Flexible

Travel options to destinations not served by traditional fixed-route service.

Connected

Links customers to the broader DART transit network.

Accessible

Provides transportation options for a variety of trip purposes.

Modern

Uses technology to deliver a customer-focused transit experience.

Service Highlights

- App-based trip requesting and booking
- Real-time ride scheduling
- Flexible routing within service zones
- First-mile/last-mile transit connections
- Expanded mobility in lower-density communities



Value/ Impact to Delaware

- Expands and improves transit access in underserved areas.
- Provides mobility where traditional fixed-route service may not be practical.
- Supports workforce access and economic opportunity.
- Connects residents to education, healthcare, and shopping.
- Improves transportation efficiency.
- Supports DART Reimagined initiatives.
- Expands mobility in growing communities.

Looking Ahead

- Additional service zone expansion.
- Continued integration with DART Reimagined.
- Enhanced technology and customer tools.
- Expanded transportation options statewide.



For more information about DART Service