

PARATRANSIT FACT SHEET



Service Overview

Paratransit is a bus service that provides origin-to-destination transportation for eligible individuals whose disabilities prevent them from using fixed-route bus service.

Quick Facts

 FY25 Ridership: 866,880 trips

 Service Area: Statewide

 Fixed Route Fleet: 281 Accessible Vehicles

 Reservation-Based Service

Service Highlights

ADA and Non-Demand complementary paratransit service

Wheelchair-accessible vehicles

Origin-to-destination transportation

Statewide mobility options

ADA Paratransit trips cost \$4, while Non-ADA Demand Response trips cost \$6. County Connector trips are an additional \$4 when traveling between counties.

How much does it cost?

Why Ride?

Accessible

Transportation designed to meet the mobility needs of ADA-eligible customers

Reliable

Transportation for work, healthcare, and daily needs.

Independence

Encourages independence and community participation.

Connected

Professional operators and accessible vehicles provide dependable transportation.

Value/ Impact to Delaware

- Supports mobility for individuals with disabilities.
- Supports aging in place and independent living
- Helping ensure equitable access to public transportation.
- Connecting residents to healthcare, employment, education, and community resources while supporting local organizations.
- Supports workforce, participants, and caregivers.
- Reduces transportation barriers
- Promotes community independence.

Looking Ahead

- Technology enhancements simplify scheduling and communication.
- Modernizing fleets improves reliability and comfort.
- Evaluating operations improves service efficiency.
- Investments enhance the customer experience.



For more information about DART Service