

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)

Committee Meeting Minutes
Via Teams & Teleconference
Wednesday, January 10, 2024
1:00 - 3:00pm

The Elderly and Disable Transit Advisory Committee (EDTAC) met Wednesday, January 10, 2023, at 1:00pm via Teams and Teleconference.

In attendance:

EDTAC Members:

Blake Roberts, Chair
Jim Shiber

DTC Representatives:

Belinda Strickland, Civil Rights Specialist
Joseph Zimmaro, Eligibility Supervisor
Margaret Webb, Paratransit Director
Lori Yeager, Paratransit Support Manager
Tremica Cherry Walls, Planner
Paul Kulesza, Fixed Route Director
Shannon Lugo, Civil Rights Specialist
Lorachel Baldwin, Civil Rights Specialist
Rhonda Perry, Sr. Performance Support Manager
Albert Loyola, Deputy Chief Customer Experience Officer

Guest:

Laura Waterland, CLASI

Members Absent:

Catrina Gosine
Kathleen McCool

Call to Order

Blake Roberts, Chair, called meeting to order and mentioned Belinda Strickland will be retiring on January 31, 2024. November meeting minutes were not approved due to lack of quorum.

Round Table Introductions

Introductions by committee member and DTC staff.

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Paratransit On Time Performance:

Margaret Webb, Paratransit Director Paratransit (Data sent via email)

July 2023 – statewide trip count 63,110

NCC – 34,507 74% on time; KC - 13,273 84% on time; SC – 15,330 85% on time

August 2023 – statewide trip count 72,462

NCC – 39,954 69% on time KC – 15,001 85% on time SC – 17,507 – 85% on time

September 2023 – statewide trip count 69,754

NCC – 38,631 64% on time KC – 15,401 84% on time SC – 15,722 86% on time

October 2023 – statewide trip count 74,308

NCC – 41,429 64% on time KC – 16,007 84% on time SC – 16,872 84% on time

November 2023 – statewide trip count 67,829

NCC – 37,578 68% on time KC – 14,664 85% on time SC – 15,587 88 % on time

December 2023 – statewide trip count 63,526

NCC – 35,361 66% on time KC – 13,823 85% on time SC – 13,342 86% on time

NOTE: NCC has made great strides in staffing with 33 Paratransit Specialist (PTS) hired since November; KC is fully staffed; SC is nearly fully staffed. Once NCC PTS new hires are fully trained there will be a noticeable increase in the OTP.

Fixed Route On Time Performance:

Paul Kulesza, Fixed Route Director

New Castle County Fixed Route

August 69%

September 68%

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October 68%

November 70%

December 69%

Kent County Fixed Route

August 85%

September 84%

October 84%

November 85%

December 85%

Sussex County Fixed Route

August 59%

September 61%

October 59%

November 56%

December 57%

Updates from DTC:

- Loyola, Albert (DeIDOT)

We have upcoming public hearings scheduled as follows:

- Dover: January 30th at Dover Public Library from 4:30 to 6:00 PM
- Georgetown: January 31st at Georgetown Public Library from 12 to 2 PM
- Wilmington: February 1st at Wilmington Public Library from 11:00 AM to 1:00 PM

During these hearings, DTC will present proposed service changes for the May 19th, 2024, service update, which includes adjustments to our beach bus service. Additionally, DTC will be addressing performance adjustments for many of DTC's routes and the elimination of certain routes that have been underutilized.

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Open Forum

Adjourn