

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)
Committee Meeting Minutes
Via Teams & Teleconference
Wednesday, February 11, 2026
1:00 - 3:00 pm

The Elderly and Disabled Transit Advisory Committee (EDTAC) met Wednesday, February 11, 2026, at 1:00 pm via Teams and Teleconference.

In attendance:

EDTAC Members:

- Blake Roberts, Chair
- Emily Van Vlack, Co-Chair
- Lewis Rolph (Ken)
- Joseph Aukward (Joe)

Members Absent:

- James Shiber

Guest:

- Nina Kegelmann
- Ina Apolito

DTC Representatives:

- Margaret Webb, Paratransit Director
- Shannon Lugo, Civil Rights Specialist
- Lorachel Baldwin, Civil Rights Specialist
- Lori Yeager, Paratransit Support Services Manager
- Paul Kulesza, Fixed Route Director
- Tremica Cherry-Wall, Planning and Development Manager
- Albert Loyola, Chief Customer Experience Officer
- Yolanda Brooks, Travel Trainer
- Catherine Smith, Deputy Chief Customer Experience Officer
- Latanya Steele, Customer Service Supervisor
- Lynette Shannon, Reservations Supervisor
- Patco Owens, Eligibility Supervisor

Call to Order

- Blake Roberts called the meeting to order.

Round Table Introductions

Introductions by committee members, guests and DTC's staff.

Approval of Minutes

- The committee approved the minutes of the November 12, 2025, EDTAC meeting.

Prospective EDTAC Member Q&A and Vote

- Q&A with prospective member Nina Kegelman.
- EDTAC voted to approve the membership of Nina Kegelman

Paratransit On-Time Performance (OTP):

- Margaret Webb shared that the QRYde system is scheduled to go into effect at the end of April.
- Margaret shared the following information regarding DTC's Paratransit on-time performance:
 - November 2025
 - Statewide trip count: 64,041
 - New Castle County: 35,999 trips, 56% on-time performance (OTP)
 - Kent County: 13,357 trips, 86% on-time performance
 - Sussex County: 14,685 trips
 - DTC - 78% OTP
 - Transdev - 67% OTP
 - December 2025
 - Statewide trip count: 65,609
 - New Castle County: 38,652 trips, 56% on-time performance
 - Kent County: 13,883 trips, 86% on-time performance
 - Sussex County: 13,074 trips
 - DTC - 82% OTP
 - Transdev - 72% OTP
 - January 2026 (two (2) snow days)
 - Statewide trip count: 61,737
 - New Castle County: 34,702 trips, 61% on-time performance
 - Kent County: on-time performance: 89%
 - Sussex County: 14,254 trips
 - DTC - 90% OTP
 - Transdev - 80% OTP

Fixed Route On-Time Performance (OTP):

- **Fixed Route Performance – January**
 - **New Castle County:** 72% on time
 - **Kent County:** 73% on time
 - **Sussex County:** 73% on time
 - **InterCounty:** 73% OTP

Updates from DTC:

- DTC will be holding a public hearing on Wednesday, February 11, 2026, from 2 PM to 4 PM at the Rehoboth Beach Convention Center (229 Rehoboth Ave.). The meeting will discuss proposed changes to Beach Bus services and other

routes aimed at improving service times and reliability for the May 2026 service change

Open Forum:

- Ina Apolito requested additional Sunday service. Catherine Smith noted that expansion is not currently under consideration due to resource limitations and fixed route constraints.
- A question was raised regarding plans to increase fixed route service in Sussex County. Catherine referenced the DART Reimagine initiative, which outlines service planning through 2029, and noted ongoing collaboration with the Lewes working group. Service expansion is anticipated over the next five years.
- A question was raised regarding paratransit service area designations. Margaret Webb provided general clarification and noted that Sunday service is currently limited to ADA paratransit trips.

Adjourn