

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)
Committee Meeting Minutes
Via Teams & Teleconference
Wednesday, May 13, 2026
1:00 - 3:00 pm

The Elderly and Disabled Transit Advisory Committee (EDTAC) met Wednesday, May 13, 2026, at 1:00 pm via Teams and Teleconference.

In attendance:

EDTAC Members:

- Blake Roberts, Chair
- Emily Van Vlack, Co-Chair
- Joseph Aukward (Joe)
- Nina Kegelman
- James Shiber

Members Absent:

- Lewis Rolph (Ken)

Guest:

- Allison Hendrickson

DTC Representatives:

- Margaret Webb, Paratransit Director
- Shannon Lugo, Civil Rights Specialist
- Lorachel Baldwin, Civil Rights Specialist
- Lori Yeager, Paratransit Support Services Manager
- Harold Myers, Chief Transportation Supervisor
- Tremica Cherry-Wall, Planning and Development Manager

Call to Order

- Blake Roberts called the meeting to order.

Round Table Introductions

Introductions by committee members, guests and DTC's staff.

Approval of Minutes

- The committee approved the minutes of the February 11, 2026, EDTAC meeting.

Paratransit On-Time Performance (OTP):

- Margaret Webb shared that QRYde went into effect for New Castle County and is now being used statewide.

- Margaret shared the following information regarding DTC's Paratransit on-time performance:
- **February 2026**
 - Statewide trip count: 62,059
 - New Castle County: 35,450 trips, 55% OTP
 - Kent County: 12,675 trips, 87% OTP
 - Sussex County: 13,934 trips, 89% OTP
 - Transdev - 79% OTP
- **March 2026**
 - Statewide trip count: 75,595
 - New Castle County: 42,085 trips, 61% OTP
 - Kent County: 16,162 trips, 88% OTP
 - Sussex County: 17,348 trips, 87% OTP
 - Transdev - 79% OTP
- **April 2026**
 - Statewide trip count: 71,132
 - New Castle County: 38,879 trips, 69% OTP
 - Kent County: 15,114 trips, 87% OTP
 - Sussex County: 15,703 trips, 86% OTP
 - Transdev - 78% OTP

Fixed Route On-Time Performance (OTP):

- Harold Myers shared the following information regarding DTC's Fixed Route on-time performance:
 - **February 2026**
 - New Castle County: 6% early, 72% on time, 22% late
 - Kent County: 14% early, 74% on time, 12% late
 - Sussex County: 5% early, 78% on time 17% late
 - Intercounty: 7% early, 69% on time, 24% late
 - Grand Total: 8% early, 73% on time, 20% late
 - **March 2026**
 - New Castle County: 7% early, 73% on time, 20% late
 - Kent County: 12% early, 73% on time, 15% late
 - Sussex County: 4% early, 78% on time, 18% late
 - Intercounty: 5% early, 66% on time, 29% late
 - Grand Total: 7% early, 73% on time, 20% late

Updates from

DTC Open Forum

Adjourn