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## **IAM DE-SSO Documentation (Contact Us)**

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**November 30, 2017**

[https://deldotportal/Tech-Innovation/DTC-Tech/HR/HR Projects \(Completed\)/92 HCM Upgrade/IAM SSO/Ready for Web Deployment](https://deldotportal/Tech-Innovation/DTC-Tech/HR/HR Projects (Completed)/92 HCM Upgrade/IAM SSO/Ready for Web Deployment)

# Contact Us

## DE-SSO page

1. Enter <https://sso.delaware.gov/> in the browser address bar
2. Click the [Contact Us](#) link (see below)



**Delaware.gov**  
The Official Website of the First State

**Welcome to State of Delaware Single Sign-On (DE-SSO)**

**Please Sign In With Your DE-SSO User Id**

\* User Id:

\* Password:

Sign In

[New User Registration](#)

[Forgot User Id?](#)

[Forgot Password?](#)

[Contact Us](#)

[Help](#)



### WARNING

Access to the requested resource is protected.  
Use of this system is monitored in compliance with the State and Federal Law.  
Unauthorized use or misconduct will be forwarded to the appropriate authorities.  
By progressing past this point you accept the conditions listed above.

# Contact Us

## DTC Employee Access Page

3. Select the [DTC Employee Self-Service Account Assistance](#) link

The screenshot shows the Delaware.gov website header with the logo and tagline "The Official Website of the First State". Below the header, a central white box contains the following content:

The following is the contact information for various DE-SSO applications.

|  |  |
|--|--|
| <b>Active State of Delaware Employee Services</b>  | <b>Public Services</b>   |
| <ul style="list-style-type: none"><li><a href="#">Employee Self-Service User Account Assistance</a></li><li><a href="#">Information Security Officer Assistance</a></li><li><a href="#">Governor's Agency Legislative Tracking Assistance</a></li><li><a href="#">Technology Cost Management System Assistance</a></li></ul> | <ul style="list-style-type: none"><li><a href="#">Pensions Self-Service User Account Assistance</a></li><li><a href="#">Motor Carrier Contact Information</a></li><li><a href="#">Division of Child Support Services</a></li></ul> |

**DTC Employee Services**

- [DTC Employee Self-Service Account Assistance](#)

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**DE-SSO Scheduled Maintenance Times**

- Every Sunday from 7:00 AM until 9:00 AM EST/DST

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**DE-SSO Internet Browser Compatibility**

- Internet Explorer 9.x
- Internet Explorer 10.x
- Internet Explorer 11.x\*
- Firefox 26+
- Safari 5.x+
- Chrome 32

\* Internet Explorer 11.x currently isn't compatible with the Employee Self-Service Application

# Contact Us

## Employee Self Service Assistance Page

➤ Review the **DTC Employee Self-Service Assistance** page to find helpful information that applies to your current issue

❖ **Instructions** links

❖ **FAQ's** link

The screenshot shows the State of Delaware DART website. At the top, there is a navigation bar with the State of Delaware logo, the text "The Official Website of the First State", a search bar, and a "State Services & Information" link. Below the navigation bar is a banner image featuring a DART bus and a bus stop. The main content area is titled "DART First State" and is divided into two columns. The left column contains a "Home" section with links to "About DART", "Press Releases", "FAQs", "Employment", "Public Hearings", "Related Links", and "Contact Information". Below this are sections for "Services +", "Information +", and "Visit Us" with social media icons for Twitter, Facebook, and YouTube. The "Featured" section includes two green buttons: "BUS ROUTES & SCHEDULES" and "BUY DARTCARDS". The right column is titled "Employee Self Service Assistance" and contains a description of the service, a "DTC SSO MENU" with buttons for "Home", "FAQ's", and "FAQ Document", and two main buttons: "Employee Self Service Login" and "Create New User Account". Below these are "Instructions" with links for "New User Registration", "Self Service Features", "Forgot User ID", "Contact Us", "Forgot Password", "Change Password", and "Change Challenge Question". The "Featured FAQs" section includes a description and links for "View more FAQs" and "FAQ Document".

State of Delaware  
The Official Website of the First State

DART  
Moving Forward

DART First State

### Home

About DART  
Press Releases  
FAQs  
Employment  
Public Hearings  
Related Links  
Contact Information

### Services +

### Information +

### Visit Us

Twitter Facebook YouTube

### Featured

BUS ROUTES & SCHEDULES

BUY DARTCARDS

### Employee Self Service Assistance

Employee Self-Service is a secure online website for DTC employees to access their Personal Information, Payroll and Compensation, Leave Balances as well as Benefit Information.

#### DTC SSO MENU

Home  
FAQ's  
FAQ Document

#### Returning User

If you have already registered please select the button below. Also challenge questions & answers using Manage My Information.

Employee Self Service Login

#### New User Registration

If you have not already registered please select the button below to create a new user account.

Create New User Account

### Instructions

- » [New User Registration](#)
- » [Self Service Features](#)
- » [Forgot User ID](#)
- » [Contact Us](#)
- » [Forgot Password](#)
- » [Change Password](#)
- » [Change Challenge Question](#)

### Featured FAQs

Please select the frequently asked question below to expand and see the answer. [View more FAQs](#) | [FAQ Document](#)

# Contact Us

## Employee Self Service Assistance Page

- ❖ **Browser Support?**
- ❖ **PeopleSoft Group** contact number
- ❖ **Employee Self Service E-mail** group link



### Browser Support?

The following internet browsers are supported by DE-SSO. If your computer does not have one of the following versions, it is recommended you contact your IT Team for assistance or upgrade to the appropriate browser version. If using a computer from home, update to one of appropriate browser versions.

Internet Explorer 9.x  
Internet Explorer 10.x  
Internet Explorer 11.x  
Firefox 26  
Safari 5.x  
Chrome 32

### Hours Of Operation?

Monday - Friday, 8:00 a.m. to 4:30 p.m.

### Contact Information?

**PeopleSoft Group: 1-302-760-2220**

If leaving a message, please include the following information:

Full Name  
Employee ID Number  
Telephone Number  
Email Address  
Last four digits of your social security number

Or, send an email to [DOT\\_DTC\\_PSOFTHR](mailto:DOT_DTC_PSOFTHR) and enter Employee Self Service in the subject line.

Last Updated: Tue, 28-November-2017, 10:18:18 AM, EDT



DART First State

[About](#) | [Contact](#) | [FAQs](#)

RSS

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